
URGENT PRODUCT RECALL

May 30, 2017

Dear Valued McKesson Customer:

3M Health Care has notified McKesson Medical-Surgical (MMS) of a Product Recall regarding specific lots of their 3M Comply Lead Free Steam Indicator Tapes. This notice has been issued because during a recent investigation, 3M confirmed some rolls within the four affected lots failed to meet the visual standard for color development following exposure to steam sterilization. If the product fails to meet the color development visual standard it could be interpreted that the pack had not been exposed to an adequate sterilization process. Affected product first shipped November 8, 2016.

For questions regarding this notification, please contact 3M Health Care at **(800) 228-3957**.

A review of our records indicates that your company may have purchased items included in this notification. Carefully review the information in this letter and follow the instructions provided below.

Refer to the table below for a list of affected item(s) and lot number(s) distributed by McKesson Medical-Surgical

| MMS # | MFG Catalog # | Description | Affected Lot(s) |
|--------|---------------|---|---|
| 775745 | 1322-12MM | TAPE, INDICATOR LEAD FREE STEAM 0.47"X60YDS (42RLS/CS) | 2018-04RS |
| 775746 | 1322-18MM | TAPE, INDICATOR LEAD FREE STEAM 0.70"X60YDS (28RLS/CS) | 2018-04RA; 2018-05RB; 2018-06RC; 2018-06RD |
| 775747 | 1322-24MM | TAPE, INDICATOR LEAD FREE STEAM 0.94"X60YDS (20RLS/CS) | 2018-04RA; 2018-05RB; 2018-06RC; 2018-06RD |
| 775748 | 1322-48MM | TAPE, INDICATOR LEAD FREE STEAM 1.89"X60YDS (10RLS/CS) | 2018-04RA; 2018-06RC; 2018-06RD |
| 775749 | 1355-18MM | TAPE, INDICATOR LEAD FREE STEAM 0.70"X60YDS (28RLS/CS) | 2018-04RA; 2018-05RB; 2018-06RD |
| 775750 | 1355-24MM | TAPE, INDICATOR LEAD FREE STEAM 0.94"X60YDS (20RLS/CS) | 2018-04RA; 2018-05RB; 2018-06RD |

McKesson Customer Instructions:

- 1.) Immediately discontinue use of any product matching the affected item(s) and lot number(s) listed above.
- 2.) A copy of the Product Recall from 3M has been included for reference.
- 3.) If you have no products matching the affected item(s) and lot number(s), no further action is needed.
- 4.) If you have product affected by this recall, fill out the McKesson Reply Form and return it to our Corporate Customer Service Center via email at mmsrecalls@mckesson.com or fax at **(866) 871-0270**. To ensure timely credit to your account and support the completion of this recall, please respond within 30 days.
 - Please note:** Any product returned in addition to or in lieu of affected product will be destroyed, without issuance of a credit. The affected product lot numbers are listed above. Once the product is returned, credit will be issued to you.
- 5.) If you have further distributed any of the item(s) referenced in this notification, provide your accounts with a copy of this notification and request that they return the affected product directly to you.

We sincerely apologize for any inconvenience this notice may have caused you and your staff. If you have any questions about information provided in this communication, please contact our **McKesson Medical-Surgical Recall Message Center** at mmsrecalls@mckesson.com or call **(800) 688-8840**.

Thank you for your prompt attention,

McKesson Medical-Surgical, Inc.

McKesson Medical-Surgical, Inc.

www.mckesson.com
RC-2017-123



McKesson Medical-Surgical
 Product Recall Reply Form: RC-2017-123
 3M Comply Lead Free Steam Indicator Tapes

May 30, 2017

Complete this reply form and return all pages immediately via email to MMSRecalls@McKesson.com or fax at (866) 871-0270 should you have affected product.

To ensure timely credit to your account and support the completion of this notice, please respond within 30 days.

Date: _____

Your Name: _____ Email Address: _____

Phone Number: _____ Fax Number: _____

Account: 3968054 District: 65
YALE UNIVERSITY-WEST CAMPUS RECEIVING
 300 Heffernan Dr
 West Haven CT 06516

I acknowledge that I DO HAVE product affected by this notification and have followed the instructions for return.

| Qty | Unit of Measure | MMS # | MFG Catalog # | Description |
|-----|-----------------|--------|---------------|---|
| | | 775745 | 1322-12MM | TAPE, INDICATOR LEAD FREE STEAM 0.47"X60YDS (42RLS/CS) |
| | | 775746 | 1322-18MM | TAPE, INDICATOR LEAD FREE STEAM 0.70"X60YDS (28RLS/CS) |
| | | 775747 | 1322-24MM | TAPE, INDICATOR LEAD FREE STEAM 0.94"X60YDS (20RLS/CS) |
| | | 775748 | 1322-48MM | TAPE, INDICATOR LEAD FREE STEAM 1.89"X60YDS (10RLS/CS) |
| | | 775749 | 1355-18MM | TAPE, INDICATOR LEAD FREE STEAM 0.70"X60YDS (28RLS/CS) |
| | | 775750 | 1355-24MM | TAPE, INDICATOR LEAD FREE STEAM 0.94"X60YDS (20RLS/CS) |

*Return Affected lot numbers only

*** Any product returned in addition to or in lieu of affected product will be destroyed, without issuance of a credit. The affected lot numbers are listed on the McKesson customer letter.**

If you are on a McKesson truck route, a delivery professional will pick up the affected products, otherwise you will receive UPS return label(s) via email or fax.

I am on a McKesson truck route, please schedule a delivery professional pick up.

Please send my UPS/Return label by Fax or Email. Number of UPS Parcels to be returned: _____

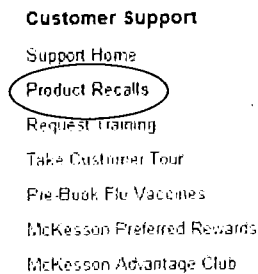
If you have any questions about information provided in this communication, please contact the McKesson Recall Message Center at MMSRecalls@McKesson.com or call (800) 688-8840.

See instructions on the reverse side of this form for the option to use access to the McKesson Medical-Surgical online product ordering system, "SupplyManager", to provide your response.



Instructions for the McKesson Medical-Surgical online product ordering system – “SupplyManager”, to access and download a “fillable” PDF reply form, to provide your response.

- 1) It is important to download the correct reply form for the specific recall you are responding to.
 - a. Our reply form has a numbered designation, example: RC-2017-XXX.
 - “2017” is the recall year, and “XXX” is the 3 digit unique numeric identifier for the recall.
- 2) Go to <https://mms.mckesson.com/> and log in to “SupplyManager”, with your username and password.
- 3) On the home page, a support links box titled “Customer Support” can be found on the left side.
- 4) Click on the hyperlink “Product Recalls” (this will open a listing of recalls for the last 6 months).



- 5) On the recalls list page, locate the “Find” box.
 - a. From the drop down options, select one of the following: “Keyword”, “McKesson Item #” or “Manufacturer”.
 - b. Enter a Keyword, McKesson Item #, or Manufacturer name in the Find box and click “Find”.

Find Manufacturer ▼ Find Clear

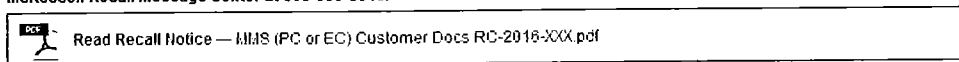
- c. A short list of issued recalls will be made visible for you to make a selection.

- 6) Click on the blue hyperlink, found under the heading ‘Recall Notice,’ for the notice details you want to access.

| Manufacturer | Recall Notice | Issued ▼ |
|--------------|---------------|----------|
|--------------|---------------|----------|

- 7) The yellow box shown above the product details, will display the PDF customer documents associated with the notice, which includes the reply form to download and complete for your response.

A notification of recall has been provided to McKesson Medical-Surgical. We are obligated under federal law to report any such notification. Please read the related recall associated with the items below. We apologize for any inconvenience this may cause. Should you have any questions, please contact us via email at mmsrecalls@mckesson.com or leave us a message in the McKesson Recall Message Center at 800-688-8840.



- 8) Click on the hyperlink in the yellow box to open the Customer Document. Save/Download this document to your computer. Once the documents are saved, close out the document window.
- 9) To exit Supply Manager, click ‘Logout’ at the top right corner.
- 10) If you wish to view additional recalls, return to the home recall page by clicking the blue “View All Recalls” button at the upper right corner of the page under the orange Product Recall Notices banner.





3M Health Care Business

3M Center
St. Paul, MN 55144-1000
651 733 1110

May 5, 2017

Subject: Recall of 3M™ Comply™ Lead Free Steam Indicator Tapes 1322 and 1355

Dear 3M Health Care Customer:

3M is conducting a recall of 3M™ Comply™ Lead Free Steam Indicator Tapes 1322 and 1355 Lots 2018-04RA, 2018-05RB, 2018-06RC, and 2018-06RD shipped between November 8, 2016 and April 8, 2017.

During a recent investigation, 3M confirmed some rolls within the four (4) affected lots failed to meet the visual standard for color development following exposure to steam sterilization. If the product fails to meet the color development visual standard it could be interpreted that the pack had not been exposed to an adequate sterilization process.

The specific lots affected by this recall are:

1322 3M™ Comply™ Lead Free Steam Indicator Tapes

| Roll Size | Lot: 2018-04RA | Lot: 2018-05RB | Lot: 2018-06RC | Lot: 2018-06RD |
|-----------|----------------|----------------|----------------|----------------|
| 1322-12MM | X | | | |
| 1322-18MM | X | X | X | X |
| 1322-24MM | X | X | X | X |
| 1322-48MM | X | | X | X |

1355 3M™ Comply™ Lead Free Steam Indicator Tapes for Disposable Wraps

| Roll Size | Lot: 2018-04RA | Lot: 2018-05RB | Lot: 2018-06RC | Lot: 2018-06RD |
|-----------|----------------|----------------|----------------|----------------|
| 1355-18MM | X | X | | X |
| 1355-24MM | X | X | | X |

Actions Required:

- 1) Please identify the affected product listed above, remove from your inventory and do not use.
- 2) Please return all remaining affected product listed above back to 3M. Follow the instructions on the attached form, complete the form and return it to 3M as indicated.

We apologize for any inconvenience this may cause you. Should you have any questions regarding the product and/or the return process, please contact the 3M Health Care Customer Helpline at 1-800-228-3957, option #6, 7:30 a.m. – 6:00 p.m. Central Daylight Time.

Thank you for your cooperation.

Sincerely,

Michael J. Besser
Division Quality Manger
3M Infection Prevention Division
3M Center, 270-5N-01
St. Paul, MN 55144

